



# Customer Complaints & Feedback Form

## Customer's details

Given name

Surname

Title Mr  Mrs  Ms  Miss  Other

Postal Address:

Email

Mobile

Telephone

Preferred method of communication Email  Mobile  Telephone

Account owner(s)

Account number(s)

## Customer's message

Please tick the appropriate box and provide the details below (attach any supporting documents)

Complaint  Compliment  Suggestion

Have you brought this matter to the attention of any of our officers? Yes  No

If yes, name of Officer and where?

Customer's signature

Date (DD/MM/YYYY)

In addition to sending us this form, you can also reach our team on our communication channels.

132 888 | 3331 4400 (within Fiji)  
+679 321 4300 (outside of Fiji)

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Visit your nearest BSP branch